



1. Introduction

This Privacy Policy explains how Sterling Tax IQ, LLC (“we”, “us”, “our”) collects, uses, stores, and shares information through all current and future IRS AI Applications.

2. Data Collection

- **Personal Data:** Information you voluntarily provide (e.g., account registration, queries).
- **Technical Data:** Device type, browser, IP address, and other technical details automatically collected.
- **Usage Data:** Information on how you interact with the Applications (frequency, features used, etc.).

3. Data Use

- Data is used to operate, improve, and secure the Applications, including internal research, analytics, and business development.
- Aggregated and anonymized data may be used to enhance AI performance and develop new features.
- Data may be analyzed for compliance with professional standards and to ensure security and integrity of the Applications.

4. Data Storage & Security

- Data is stored using industry-standard security protocols, including encryption in transit and at rest, and is retained as long as necessary for business and legal purposes.
- Access is restricted to authorized personnel and trusted service providers under strict confidentiality obligations.
- Sterling Tax IQ, LLC implements technical and organizational measures to protect against unauthorized access, disclosure, or loss.

5. Third-Party Sharing

- Data may be shared with trusted third-party vendors (e.g., cloud hosting, analytics, AI service providers) solely for the purposes of service delivery, improvement, or legal compliance.
- User data may be shared for marketing, research, or business development in accordance with this Policy, but never sold to unaffiliated third parties without consent.
- All third-party processors are contractually required to maintain data protection standards consistent with this Policy.

6. User Rights

- Users may request access to, correction, or deletion of their personal data, subject to legal and contractual limitations.
- Requests should be submitted to sterling.cunningham@sterlingtaxiq.com.
- Users are advised not to submit sensitive personal information unless necessary.

7. Cookies & Tracking

- Applications may use cookies or similar technologies for session management and analytics, governed by the underlying platform’s policies (e.g., OpenAI).

8. International Data Transfers

- Data may be processed in the United States or other jurisdictions. Sterling Tax IQ, LLC will take reasonable steps to ensure adequate protection for international transfers.



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BEYOND EXPERTISE

9. Legal Compliance

- Sterling Tax IQ, LLC complies with applicable privacy laws, including GDPR and CCPA, to the extent required.
- The Applications are not intended for use by individuals in jurisdictions with conflicting data protection requirements.

10. Policy Updates

- This Policy may be updated periodically. Continued use of the Applications constitutes acceptance of any changes.

11. Contact

Questions or requests? Contact: sterling.cunningham@sterlingtaxiq.com